



YOU HAVE QUESTIONS, WE HAVE ANSWERS

See below to find the right department for your specific issue and reach out by calling or emailing

For help with foreign exchange or Exchange Control matters,

- Can't get foreign currency for travel or emergencies abroad
- Money from overseas family/friends is being blocked or delayed

CONTACT EXCHANGE CONTROL:

Phone: +1 (242) 302-2777
Email: ECD@centralbankbahamas.com

For help with Registered Stocks, Savings Bonds, and other Government securities,

- Want to buy government bonds but don't know how
- Need help understanding Treasury Bills

CONTACT BANKING:

Phone: +1 (242) 302-2620
Email: bkg@centralbankbahamas.com

For matters related to banknotes, coins, and the SandDollar digital currency,

- Received suspected counterfeit money
- Problems with the SandDollar digital currency wallet

CONTACT CURRENCY:

Phone: +1 (242) 302-2605
Email: ccd@centralbankbahamas.com

For complaints or concerns about a supervised financial institution,

- Bank froze your account unfairly or without proper explanation
- Excessive or unexplained banking fees

CONTACT FINANCIAL SERVICES OMBUDSMAN:

Phone: +1 (242) 302-2610
Email: OPC@centralbankbahamas.com

For the Governor or Deputy Governor's Offices,

- High-level policy questions or official correspondence
- Need to escalate serious unresolved complaints

CONTACT GOVERNOR/DEPUTY GOVERNOR:

Phone: +1 (242) 302-2700/2701
Email: governor@centralbankbahamas.com
dg@centralbankbahamas.com

For matters relating to supervised financial institutions,

- Questions about what financial activities require licenses/registrations
- Need to check if a financial company is properly licensed/registered

CONTACT BANK SUPERVISION:

Phone: +1 (242) 302-2615
Email: bsd@centralbankbahamas.com

For information relating to Economic Research and Policy, Statistics, and other initiatives,

- Need economic data for business planning or research
- Questions about inflation, unemployment, or economic trends

CONTACT RESEARCH:

Phone: +1 (242) 302-2698
Email: Research@centralbankbahamas.com

For the information about employment opportunities with the Central Bank,

- Want to apply for positions at the Central Bank
- Questions about internships or apprenticeships

CONTACT HUMAN RESOURCES:

Phone: +1 (242) 302-9883
Email: HRD@centralbankbahamas.com

To report an issue with one of our premises, including security and vehicle fleet issues,

- Problems at Central Bank buildings
- Issues with Central Bank vehicles or property

CONTACT FACILITIES SERVICES:

Phone: +1 (242) 302-2752
Email: facilities@centralbankbahamas.com

For media enquiries, presenter requests, or other external communications related matters,

- Media outlets requesting background information, data, or expert commentary
- Organizations inviting the Central Bank to participate in conferences

CONTACT EXTERNAL RELATIONS:

Phone: +1 (242) 302-2700
Email: EXR@centralbankbahamas.com



@centralbankbahamas